

Thank you for giving us the opportunity to provide service in your home, and we hope your experience with ProCare Home and Pet Services, LLC was an enjoyable one. We're always looking for ways to improve, so we ask that you take a moment to fill out the following questionnaire. Your comments, suggestions, complaints, and compliments are always welcomed and appreciated.

- | | Yes | No |
|--|--------------------------------------|--|
| 1. Were the services offered adequate to your needs? | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Are you happy with the quality of the work performed? | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Were all duties performed as instructed and contracted? | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Was the Provider courteous and respectful? | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Would you recommend ProCare Home and Pet Services, LLC to others? | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. May we use your name and number as a reference? | <input type="checkbox"/> | <input type="checkbox"/> |
| Phone # _____ Email Address _____ | | |
| 7. Setting up appointments is | | |
| <input type="checkbox"/> Quick & Easy | <input type="checkbox"/> As Expected | <input type="checkbox"/> Difficult & Time Consuming |
| 8. First contact with the sitter was | | |
| <input type="checkbox"/> Unsatisfactory | <input type="checkbox"/> Average | <input type="checkbox"/> Pleasant, Professional, Informative |
| 9. The services offered are | | |
| <input type="checkbox"/> Insufficient to my Needs | <input type="checkbox"/> Adequate | <input type="checkbox"/> More than Expected |

Comments:

Thank you again, and we look forward to providing you with service again soon.